

For Your Attention

KCC Trading Standards update for your community

Date: 18/09/13

Area: Kent

SCAM TELEPHONE CALL – SOUTHERN ELECTRIC

WARNING – A consumer in Ashford received a telephone call from a person claiming to be from Southern Electric. They were trying to sell a device that the consumer plugs into her electricity supply to monitor her electric usage, costing £40.

The consumer contacted Southern Electric to check if the call and device were from them - Southern Electric confirmed it was not.

NEVER give your card details to a caller even if they claim to be from a company you know. Take details of the call and hang up. Contact the company on a number you know to be true.

If in doubt – HANG UP

www.kent.gov.uk
tsadvice@kent.gov.uk
08454 040506



For advice on your civil rights and to make a complaint about a business contact
Citizen Advice Consumer Service on 08454 040506.

All complaints will be referred to KCC Trading Standards to be used as intelligence.