

For Your Attention

Kent Trading Standards update for your local community

Date: 07.10.13

Area: All Kent

Scam Warning

Kent County Council Trading Standards has been told about an email being sent to Kent residents claiming to be from HM Revenue and Customs, it says they have overpaid tax and are therefore eligible for a refund. They are asked to complete a form attached to the email which asks for personal details such as their name, address and bank details.

This is a phishing email, where you are asked for your bank or credit card details, which may then be used for fraudulent purposes.

If you receive such an email, be wary of clicking on any links attached to it or completing the form. HM Revenue and Customs will never send notifications of a tax rebate by email, or ask you to disclose personal or payment information by email.

There is advice available on the HM Revenue and Customs website about how to identify a genuine or false email from HM Revenue and Customs, and a link to report such phishing emails directly to them.

www.hmrc.gov.uk/security/reporting.htm

For advice on your civil rights and to make a complaint about a business contact:
Citizen Advice Consumer Service **08454 040506**.

All complaints will be referred to Trading Standards to be used as intelligence.