

TS Alert Information

Sent By

Trading Standards
Telephone 08454 040506
Email tsadvice@kent.gov.uk
www.kent.gov.uk/business/trading_standards.aspx

(GPWK365618)RS

Message

Payment protection Insurance (PPI)

Kent Trading Standards have received information of a scam telephone call where the caller claims to be able to obtain a refund for a PPI Claim. The caller claimed that the consumer was entitled to £3600 but she would have to pay £360 via a UKASH voucher in advance of this.

The caller is said to have had an Indian accent and that his name was John Anderson.

This is a scam

Always be wary of any caller requesting that you send money using UKASH vouchers or via money gram.

Once you send money by using a UKASH Voucher or via money gram it is likely you will never see the money again and extremely unlikely that you will be able to contact the individual you send the money to.

If you have recently put in a claim for PPI, then hang up on the caller and contact the company that you are dealing with to check that the call has come from them.

Always make sure you do thorough checks as it may turn out to be a scam.

Remember:

- 1) Using UKASH vouchers is similar to paying cash. You will have no protection if the individual you have given your UKASH pin code to refuses or ignores your requests to give you your money back.
- 2) For more information on UKASH why not visit their website by clicking on the following link www.ukash.com

Please contact the Citizens Advice Service on 08454 040506 or go to www.citizensadvice.org.uk/ if you need any further advice on your consumer rights, or you want to report any businesses or incidents that you are concerned about.

Expiry Date

The normal period for validity of messages will be seven days

Distribution

Messages are not confidential and can be used for public distribution

Signed

G Powell

Date

5/2/2013